

ICCM LEARNING CONVENTION and EXHIBITION 2012

NO PRICE INCREASE FOR 2012 FOR BOTH DELEGATES AND EXHIBITORS

Delegate Fee for full attendance = £495.00 for ICCM Members. Download an application form [here](#), or email julie.dunk@iccm-uk.com for an editable version that can be returned by email

Key topics that will be covered by the expert speakers are:

- ▶ Dealing with challenging funerals
- ▶ Mediation in the workplace
- ▶ Supporting bereaved families
- ▶ Radio-active implants and cremation
- ▶ What the revised BS8415 means for burial authorities
- ▶ Making use of feed-in tariffs to reduce expenditure
- ▶ Results of research into Social Fund Funeral Payments
- ▶ Revised Death Certification %u2013 the effect on burial and cremation authorities

Workshops and networking sessions will cover:

- ▶ The letter of the law %u2013 are you compliant?
- ▶ Exclusive rights of burial %u2013 particularly difficult cases and how to solve them
- ▶ Public health act funerals %u2013 ethics and finances

Exhibition information and plans - coming soon

In these difficult financial times you need to ensure that you receive value for money and tangible benefits from any events you attend. The ICCM Learning Convention and Exhibition offers both, with: -

a packed programme over three days featuring up to date, relevant presentations

networking sessions with colleagues from across the industry

workshops on relevant industry topics

****new for 2012**** - discussion forums debating latest issues

a Convention Guide to take back to your workplace

a large exhibition featuring a range of relevant products and services

ICCM surgeries to help answer specific work issues

fun social events at the end of each day

Return to your workplace re-energised, re-motivated and with new ideas for taking your service forward and providing an excellent service to bereaved people.

New venue - same great quality and value

The ICCM Annual Learning Convention and Exhibition 2012 will be held at the Forest Pines Hotel, North Lincolnshire, from 1st to 3rd October 2012.



The venue may be new, but the event will be to the same high standard and value as before. Forest Pines is part of the Q Hotels group, the same owners as at Chesford Grange, so you can expect friendly, high quality service throughout your stay. Our partnership with Q Hotels has allowed us to negotiate an excellent delegate rate, ensuring that attendance costs are as low as possible but maintaining the same high quality. The Hotel sits in ancient pine woods and heathlands, and features everything that you will need to make your stay as comfortable as possible, including a large free car park, free wifi and free pool and gym facilities.

The Convention will feature a range of topical papers from expert presenters, and the networking sessions that proved so popular in 2011 will be held again this year. The large exhibition will also feature again this year, with all the exhibitors being in one room. This is an excellent opportunity to see the range of products and services that are on offer to help you provide the best possible service to bereaved people.

In this difficult financial climate, the Convention represents excellent value for money. Delegates report returning to their workplace re-motivated and full

of new ideas to help take the service forward. They also build up a supportive network of colleagues, fellow professionals and suppliers from the contacts they make at this important event.

If you would like to offer a paper at this year's event, or have any suggestions for topics for the networking sessions, please contact the ICCM Events Manager using the details below.

For further information or register your interest in the event please contact the ICCM Events Manager Julie Dunk on 07976 939585, or email julie.dunk@iccm-uk.com